

YouChoos Privacy Policy – updated 16th May 2018

- 1. Introduction:** YouChoos is committed to the privacy of your personal information; Our website does not store ANY personal data in cookies, and only temporarily stores the content of your shopping basket while you are building it up; All personal and financial information is handled through checkout in PayPal; any queries on how personal data is handled at YouChoos should be directed to the partners, in the first instance by emailing info@youchoos.co.uk.
- 2. How we use your personal data:** No personal data is stored in cookies; YouChoos internally retains details of all financial transactions and invoices purely for the purposes of accounting and customer support; Personal information shall never be used in any marketing campaign; Personal information may include name, mailing/billing address, contact phone numbers and email addresses only; No sensitive personal data is held, and no payment card information is held; We do not disclose any of your data to third parties.
- 3. Providing your personal data to others:** Once a transaction is completed and goods shipped, stored personal data is used purely for support purposes, and internally for forecasting, should you wish to ask follow-up questions on products already purchased – this source of information has proved highly beneficial to our customers over the years; Data is available to the partners of YouChoos (John Gymer and Samantha Gymer) and to YouChoos direct employees for this purpose; Data is never shared outside of the organisation.
- 4. International transfers of your personal data:** Personal data is never transported outside of the UK and will never be published anywhere.
- 5. Retaining and deleting personal data:** YouChoos will retain name, address, phone and email details for you to 5 years since last contact after which time the data will be wiped, retaining only that which is required for legal or accounting purposes.
- 6. Amendments:** Changes to this policy may be made and published via the website periodically as circumstances and new law dictates.
- 7. Your rights:** You may request to see what information is held relating to you at any time, which we will endeavour to supply within 1 month of request – more commonly within 48 hours; If you wish to have your personal data deleted from our records, we shall do this according to your will within 1 month of request, except for data that is required for legal or accounting purposes – deleteable data shall include postal/billing addresses, email and phone contact details; All other statutory rights relating to personal data also apply.
- 8. About cookies:** Cookies are used on the YouChoos website purely to store the current content of a shopping basket; No personal data is stored in cookies;
- 9. Cookies used by our service providers:** Checkout of a shopping basket is handled through PayPal, on a separate page, so PayPal's privacy and cookie policies are relevant for that portion of a transaction.
- 10. Managing cookies:** If you choose to block cookies on the YouChoos website then you will not be able to build up a shopping basket content; Alternative purchase methods are available via email or phone
- 11. Our details:** YouChoos' website is designed, developed and managed internally by YouChoos; Queries relating to the website should be made to john@youchoos.co.uk in the first instance. Our business address is 4 Home Farm Close, Steeple Ashton, Wiltshire, BA14 6AH, UK.
- 12. Data protection officer:** The partners are also responsible for all aspects of data protection; Queries relating to data protection should be made initially to john@youchoos.co.uk.

